



Dunnington C of E (VA) Primary School
Dunnington, Alcester, Warwickshire, B49 5NT
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Parental Satisfaction Questionnaire - March 2014

Dear Parents and Carers,

Please find attached a summary of the completed questionnaires from the recent Parent Evenings. We received 40 questionnaires but the figures in each section do not all add up to this total because not everyone completed every statement and some statements received two viewpoints, one from each carer.

The responses have pointed up some key areas which we now need to address. Some of these are changes and improvements that can be made very quickly, other aspects will require more long term planning.

There was one questionnaire which did suggest that for one family we are not meeting their needs with a number of concerns being raised including an inability to recommend the school to others. We would welcome an opportunity to discuss these concerns if this respondent would like to get in contact.

The staff would like to pass on their appreciation for all of the positive feedback that they have received.

A huge thank you to everyone who was able to complete the questionnaire,

Best wishes

Paul Johnson
Headteacher

About Your Child	Strongly Agree	Agree	Disagree	Strongly Disagree
My child enjoys being at Dunnington School	35	7		
My child is making good progress	28	11	1	
The quality of my child's teaching is good	32	7		
I am satisfied with my child's curriculum	29	10		
My child is fairly treated by staff	34	6		1
My child is encouraged by staff to achieve his or her best	35	5		
My child is encouraged by staff to become mature and independent	34	6		
My child is not bullied or harassed at school	22	16	1	

Ethos and Attitudes	Strongly agree	Agree	Disagree	Strongly Disagree
Dunnington School's Christian ethos is important to me	16	21	3	2
The Christian ethos is a sufficient part of school life	20	19	1	
The school promotes worthwhile attitudes and values	33	9		
The children are well behaved at school	32	9		
The school is effective at dealing with behaviour issues	29	11		
I am listened to if my child has a difficulty at school	28	13		
Time is made available to listen if I need to discuss something	31	11		

Communications	Strongly agree	Agree	Disagree	Strongly Disagree
I am kept well informed of my child's progress	27	17	2	
I am satisfied with the opportunities I have to discuss my child's progress	30	17		
I am comfortable approaching the school with a question or concern	35	13		
The school is good at seeking the views of parents	22	19		
The school is good at acting on parents' suggestions and concerns	20	20		
I am happy with the overall communications from school to home	20	19	1	1

School Leadership	Strongly agree	Agree	Disagree	Strongly Disagree
The school is well managed by the Headteacher and leadership team	28	12		
The school has an effective governing body	19	20		
I understand the role of the school governors	17	19	4	

School Provision	Strongly agree	Agree	Disagree	Strongly Disagree
I felt well supported when my child joined Dunnington	32	10		
I felt well supported when my child last changed year group	23	16		
The school is good at providing extra learning support when required	23	13		
I am happy with the provision of school trips	18	19	3	
I am happy with the quality of school lunches	20	16	3	1
I am happy with the homework arrangements at school	20	17	3	2
I am happy with the internal condition of the school's buildings	19	17	3	
I am happy with the external condition of the school's buildings	22	19	1	
The school makes good use of its grounds	23	17	2	

Dunnington School Overall	Strongly agree	Agree	Disagree	Strongly Disagree
Dunnington is a very welcoming school	34	6	1	
Dunnington is overall a happy school	35	6		
The school encourages parents to be involved in its life and work	32	7	1	
Dunnington is highly thought of in the local community	31	8		
Overall I am happy with Dunnington	37	3	1	
I would recommend this school to others	37	3	1	

Further Comments

If you have any further comments about what we do well, please write them below:

If you have any further comments about what we should improve on, please write them below:

- General Comments
- Strong team
- School is good at providing a happy family atmosphere
- Delighted with Dunnington
- Happy to have the school on our doorstep
- Great opportunities for after school activities
- Great teaching staff
- Children are very happy and well supported
- Athletics is enjoyed
- Pupils make great progress
- Outstanding

Suggestions for Improvement	
Toilets need improvement- cleanliness 4 people Flush doesn't work - 2 people / general 2 people	We have revised the cleaning schedule for the toilets. We believe that the problem with the flush relates to an inadequate water supply to refill three toilet cisterns at the same time. We are seeking professional advice to see if there is a solution to this problem.
Breakfast Club- 2 people	We have investigated this option but have been unable to find a way of making it financially viable.
More School Trips	We are constantly looking for educational visits to complement the learning but the difficulty is the cost particularly the hiring of coaches for transport.
Notes in reading records to show children have read in school	This should be happening and we will follow this up in school.
Uniform standards	Staff are constantly reminding pupils about uniform standards and it is a regular assembly discussion point-we will continue to pursue this.
Condition of the front playground	We are aware of the problem but need to build this work into the long term repair and financial planning programme.
Missing roof tiles	We are aware of this problem and are looking to get the repairs completed

Want to know more about the role of governors	Governors are always available at parent evenings to explain their role. We will look to find some other ways in which this information can be shared.
More opportunities to find out about children's learning like the maths morning and the reading meeting	We offer the 25 minute slot before Family Assembly but we will look to set up some further opportunities for parents and carers to see what we are doing in school.
Wild side to be used more	We have some plans which we are developing, this should improve the ways in which can make better use of this area.
Parent Mail does not work	This problem has now been rectified for the individual family concerned.
Mathletics does not work on the family computer	We have not found a solution to this problem.
School lunches Tesco value food is not the best- sausages/yoghurts Locally sourced ingredients Better quality food- less nasties=happier healthier children and better concentration Better balanced meals Ask parents for ideas for the meals	The school cook does not use value brands with the exception of the yoghurts which have proved to be the most popular brand with the children. This would mean a substantial increase in prices, this could then reduce the numbers able to afford lunches and further impact upon the viability. All of the lunches are produced in school using fresh quality produce. All of our meals follow the government's healthy living guidelines. We will carry out a consultation with parents.
E mails need to give more notice and have greater accuracy	We try to ensure the accuracy but mistakes do happen. Unfortunately some of the messages have to be last minute because of sudden changes.
The questionnaire should have a middle box to neither agree or disagree	We will take account of this in future consultations.